

To the Piggly Wiggly Customers,

New Hours Starting Sunday March 22nd:

Sunday 7:00am-4:00pm.

Monday-Saturday from 7:00am-7:00pm

Senior Hours:

Monday, Wednesday, Friday from 9:00am-11:00am.



During this time, our goal is to keep our valued customers as safe as possible. With that being said, we are trying to help everyone as much as possible as we get through this situation.

If you are able to continue to come in and shop, please do so. We are trying our best to keep everything as clean and sanitized as possible for your safety in the store. By the door, there are sanitizing wipes for the carts, hand sanitizer, and gloves if you prefer to wear them while you shop. Please refrain from bringing in your own bags for your groceries. Also, we ask that you please practice social distancing, staying 6ft away from another person, while you are shopping in the store. If you see the big huggable manager of the store, please don't run up and hug him. He will give you hugs after this is all over. Again, we want you to continue to visit us in store if you are able.

If you are unable to come into the store, we are partnering with the Door County Fire Chief to start an online shopping program. This program would work by sending in your grocery orders online or called in, and then the groceries would be either picked up curbside or delivered to your house (within reason). This program is being implemented to help our older customers, disabled customers, or immunosuppressed customers. We are doing this for people who really need it. This program will be offered for Monday-Friday ONLY. (More information will be provided).

Please keep in mind how great and valued our employees are. They are working very hard to keep the shelves stocked and keep everyone feeling happy, healthy, and safe. When you see them, please thank them and show your appreciation. Kind words go a long way in times like these.

The Door County Fire Chief set up a coalition to help people during this time. They have a direct landline that can be called for nonemergent assistance including help with medication, food, or answering questions you may have. The number is: 920-421-9111.

Thank you,  
Door County Piggly Wiggly Management



## Additional information Regarding the Online Ordering Program



First, if you are able to continue to come in and shop, please do so. We want you to keep visiting us in store if you are able.

If you are unable to come into the store, we are partnering with the Door County Fire Chief to start an online shopping program. This program would work by sending in your grocery orders online or called in, and then the groceries would be either picked up curbside or delivered to your house (within reason). This program is being implemented to help our older customers, disabled customers, or immunosuppressed customers. We are doing this for people who really need it. This program will be offered for Monday-Friday ONLY.

For this to work, we need the orders sent in with as much detail as possible including brands, sizes, quantities, and other specific details. If something is not available, we will substitute to the best of our ability. If that is not wished, please note in your order.

In your orders, you must also include: Name, Phone number, pick-up or delivery, and your address if you are requesting delivery.

Orders can be sent to: [sbpigorders@gmail.com](mailto:sbpigorders@gmail.com)

Orders can be called in to: 920-421-9111

The easiest and most efficient way for this to work, is sending in orders online but it is understandable if not everyone has access to computers/smartphones.

For curbside pick-up payment options, we will accept cash, check, credit card at the curbside, or credit card by phone. For delivery payment, we would need you to call in with your credit card information on the SAME DAY as your order delivery before the store closes.

Since the people that will be shopping for you are volunteers, we will have specific times for the orders to be sent in:

- If orders are sent in before 12:00pm (NOON), then your groceries will be delivered or ready for pick-up during the afternoon.
- If orders are sent in after 12:00pm (NOON), then your groceries will be delivered or ready the next morning after 8:00am.

This will not be a service that is "ready in 1 hour." We are trying to make this as easy and efficient as possible for everyone involved.

Remember, this service is offered Monday-Friday ONLY, so please plan ahead.

Thank you,  
Door County Piggly Wiggly Management

